

FORD AVENUE FAMILY DENTISTRY

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION

PLEASE REVIEW CAREFULLY

Uses and Disclosures

Treatment- Your health information may be used by staff members or disclosed to other health providing care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment- We may use and disclose your health information so the treatment and services you receive may be billed to and payment may be collected from an insurance carrier or other entity. For example, we may need to give your health insurance provider information about care you receive at our office so they will pay us or reimburse you for the services.

Health Care Operations- Your health information may be used as necessary to support the day-to-day activities and management of Ford Avenue Family Dentistry, LLC. For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

Law Enforcement- Your health information may be disclosed to law enforcement agencies to support government audits and inspectors, to facilitate law enforcement investigations, and to comply with government-mandated reporting.

Public Health Reporting- Your health information may be disclosed to public health agencies as required by law. For example, we are required to report certain communicable diseases to the state's public health department.

Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

Additional Uses of Information

Appointment Reminders- Your health information may be used by our staff to send you appointment reminders.

Information about Treatment- Your health information may be used to send you information that you may find interesting on the treatment and management of your medical condition. We may also send you information describing other health-related products and services that we believe may interest you.

Individual Rights

You have certain rights under the federal privacy standard. These include:

- The right to receive confidential communications concerning your medical condition and treatment
- The right to inspect and copy your private health information
- The right to receive an accounting of how and to whom your protected health information has been disclosed
- The right to request restrictions on the use and disclosure of your protected health information
- The right to receive a printed copy of this notice

Dr. Wallace's Duties:

We are required by law to maintain the privacy of your protected health information and to provide you with this notice of privacy practices. We also are required to abide by the privacy policies and practices that are outlined in the notice.

Right to Revise Privacy Practices

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. These changes in our policies and practices may be required by changes in federal state laws and regulations. Upon request, we will provide you with the most recently revised notice on any office visits. The revised policies and practices will be applied to all health information we maintain.

Request to Inspect Protected Health Information

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting the Medical Records Clerk or the Privacy Officers. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request.

Complaints and Contact Person

If you would like to submit a comment or complaint about our privacy practices, you can do so by sending a letter outlining your concerns to:

Ford Avenue Family Dentistry
10230 Ford Avenue
Richmond Hill, GA 31324

If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address. You will not be penalized or otherwise retaliated against for filing a complaint.

Effective Date: This notice is effective on or after April 14, 2003